

AGENDA

MONDAY, NOVEMBER 5TH


TIME	EVENT	LOCATION
2:00 PM—5:00 PM	Registration	Registration Desk (3rd Floor lobby)
4:00 PM—8:00 PM	Vendor Setup	Nueces A
6:00 PM—8:00 PM	Opening Night Welcome Dinner-Beach Party	Bayview Room—1st Floor
8:00 PM—midnight	Hospitality Suite Sponsored by 	

TUESDAY, NOVEMBER 6TH

TIME	EVENT	LOCATION
6:30 AM—7:30 AM	Breakfast	Nueces B
8:00 AM—8:15 AM	Welcome Lenora Keas, VP Workforce Development and Strategic Initiatives Del Mar College	Nueces B
8:15 AM—9:15 AM	Keynote Speaker—Inside the Magic Kingdom Seven Keys to Disney's Success: A Guide to Better Customer Service Sarah L. Contreras, M.A.—Professor of Communications, Del Mar College	Nueces B
9:15 AM—10:15 AM	Vendor Showroom	Nueces A
10:15 AM—10:45 AM	How does Del Mar College save hours using Web-to-Print? (TACUP) Adam Witek, PagePath Mail Visibility & What's New in the Post Office (SWACUMS) Stephanie Gonzales –USPS	Laguna Madre Nueces B
10:45 AM—11:15 AM	Developing Budgeted Hourly Rates (TACUP) Debbie Pavletich Enterprise Payment System (SWACUMS) Roshonda Jackson-USPS	Laguna Madre Nueces B
11:15 AM—12:00 PM	Vendor Showroom	Nueces A
12:00 PM—1:00 PM	Lunch	Nueces B
1:00 PM—2:00 PM	Stress and Response to Critical Incidents Lauren M. White, Chief of Security—Del Mar College	Nueces B
2:00 PM—3:00 PM	Vendor Showroom	Nueces A
3:00 PM—3:30 PM	TACUP Business Meeting Henry Herrera Postal Inspector-USPS (SWACUMS)	Laguna Madre Nueces B
3:45 PM—5:00 PM	Del Mar College Print Shop Tour	
6:00 PM—8:00 PM	Dinner on your Own	
8:00 PM—midnight	Hospitality Suite Sponsored by 	

AGENDA

WEDNESDAY, NOVEMBER 7TH

TIME	EVENT	LOCATION
6:30 AM—7:30 AM	Breakfast	Nueces B
8:00 AM—8:30 AM	Austin Bombings The University of Texas Austin Responds Director of Document Solutions—University of Texas at Austin	Nueces B
8:30 AM—9:00 AM	Vendor Showroom	Nueces A
9:00 AM—10:00 AM	Mike Loyd-Executive Director IPMA (TACUP) SWACUMS Business Meeting	Laguna Madre Nueces B
10:00 AM—11:00 AM	Vendor Showroom	Nueces A
11:00 AM—11:30 AM	After the Storm—Debora Evans, University of Houston Downtown	Nueces B
11:30 AM—12:30 PM	Lunch	Nueces B
12:45 PM—5:00 PM	Texas State Aquarium Texas A&M University-CC Mail Services and Print Shop	
6:00 PM—8:00 PM	Dinner	Nueces B
8:00 PM—midnight	Hospitality Suite Sponsored by 	

THURSDAY, NOVEMBER 8TH

TIME	EVENT	LOCATION
6:30 AM—7:30 AM	Breakfast	Laguna Madre
8:00 AM—10:00 AM	Roundtable Discussion	Laguna Madre
11:00 AM	Conference Concluded Hotel Check Out	