

AGENDA

MONDAY, NOVEMBER 5TH

TIME	EVENT	LOCATION
4:00 PM—8:00 PM	Registration	Registration Desk (2nd Floor lobby)
	Vendor Setup	Nueces B
6:00 PM—8:00 PM	Opening Night Welcome Dinner	Bayview Room
8:00 PM—midnight	Hospitality	Hospitality Suite

TUESDAY, NOVEMBER 6TH

TIME	EVENT	LOCATION
6:30 AM—7:30 AM	Breakfast	Nueces A
8:00 AM—8:15 AM	Welcome	Nueces A
	Lenora Keas, VP Workforce Development and Strategic Initiatives Del Mar College	
8:15 AM—9:15 AM	Keynote Speaker—Inside the Magic Kingdom	Nueces A
	Seven Keys to Disney's Success: A Guide to Better Customer Service Sarah L. Contreras, M.A.—Professor of Communications, Del Mar College	
9:15 AM—10:15 AM	Vendor Showroom	Nueces B
10:15 AM—10:45 AM	Page Path—Adam Witek (TACUP)	Laguna Madre
	Mail Visibility & What's New in the Post Office (SWACUMS) Stephanie Gonzales	Nueces A
10:45 AM—11:15 AM	Developing Budgeted Hourly Rates (TACUP) Debbie Pavletich	Laguna Madre
	Enterprise Payment System (SWACUMS) Roshonda Jackson	Nueces A
11:15 AM—12:00 PM	Vendor Showroom	Nueces B
12:00 PM—1:00 PM	Lunch	Nueces A
1:00 PM—2:00 PM	Stress and Response to Critical Incidents Lauren M. White, Chief of Security—Del Mar College	Nueces A
2:00 PM—3:00 PM	Vendor Showroom	Nueces B
3:00 PM—3:30 PM	TACUP Business Meeting Henry Herrera Postal Inspector (SWACUMS)	Laguna Madre
3:45 PM—5:00 PM	Del Mar College Print Shop Tour	
6:00 PM—8:00 PM	Dinner	Nueces A
8:00 PM—midnight	Hospitality	Hospitality Suite

AGENDA

WEDNESDAY, NOVEMBER 7TH

TIME	EVENT	LOCATION
6:30 AM—7:30 AM	Breakfast	Nueces A
8:00 AM—8:30 AM	Richard Beto Director of Document Solutions—University of Texas at Austin	Nueces A
8:30 AM—9:00 AM	Vendor Showroom	Nueces B
9:00 AM—10:00 AM	Mike Loyd-Executive Director IPMA (TACUP) SWACUMS Business Meeting	Laguna Madre Nueces A
10:00 AM—10:30 AM	Tips and Techniques for a Healthy Office Environment During Stressful Times Jerry Henry, Human Resources Director	Nueces A
10:30 AM—11:00 AM	Vendor Showroom	Nueces B
11:00 AM—11:30 AM	After the Storm—Debora Evans	Nueces A
11:30 AM—12:30 PM	Lunch	Nueces A
12:45 PM—5:00 PM	Texas State Aquarium Texas A&M University-CC Mail Services and Print Shop	
6:00 PM—8:00 PM	Dinner On Your Own	Water Street Oyster Bar
8:00 PM—midnight	Hospitality	Hospitality Suite

THURSDAY, NOVEMBER 8TH

TIME	EVENT	LOCATION
6:30 AM—7:30 AM	Breakfast	Nueces A
8:00 AM—10:00 AM	Roundtable Discussion	TBD
11:00 AM	Conference Concluded Hotel Check Out	